



OANHSS

# Managing **WSIB Claims** and the Return to Work Process

**W**hen injuries and illness occur, getting employees back to safe and productive work as soon as possible is critical. In this expanded full-day session\*, you will learn how to effectively manage WSIB claims and return to work programs, and reduce WSIB compensation costs. Sector experts will guide you through the issues and challenges of claims/disability management as well as provide you with the tools and insights to help you successfully manage your claims.

This full day workshop will cover:

- Claims management from the date of injury to return to normal duties.
- Duty to Accommodate: What to do and what not to do.
- Job offers and return to work plans: How to make them effective and in compliance with new WSIB expectations.
- Employer and employee obligations, roles and responsibilities under the *Workplace Safety and Insurance Act*.
- Return to work program development: policy, forms, flowchart and sample letters.
- Workwell Audits.
- Disability management.

\* This workshop builds upon the recent **Managing Workplace Accidents & Injuries** webinar.

## Presenters

**Gord VanCleef**, work reintegration practice and outreach director, Workplace Safety and Insurance Board

**Jason Mandlowitz**, vice president consulting services, Hicks Morley

**Sandy Bassett**, executive director, The Wexford Residence

**MONDAY**  
**JUNE 11, 2012**  
**8:30 A.M. – 4:30 P.M.**

Seven Oaks  
9 Neilson Road  
Toronto

## Who Should Attend?

- CEOs/Administrators
- Senior Managers/Department Heads
- Human Resources staff
- Staff responsible for workplace safety

**MEMBERS \$199**

**NON-MEMBERS \$219**

Fee includes lunch, breaks and resource material

## Three **easy** ways to register!

1. Print off the registration form (pdf format) and fax completed copy to OANHSS at 905-851-0744.
2. Register online at **[www.oanhss.org](http://www.oanhss.org)**.
3. Contact Nina Zivkovic at 905-851-8821 ext.246 or [nzivkovic@oanhss.org](mailto:nzivkovic@oanhss.org) to request a registration form.



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## Registration Form

PLEASE PRINT OFF THIS REGISTRATION FORM AND FAX TO 905-851-0744

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

**MONDAY JUNE 11, 2012** 8:30 A.M. – 4:30 P.M.  
Seven Oaks - 9 Neilson Road, Toronto

### Registration Fee:

**\$199 MEMBERS**     **\$219 NON MEMBERS**    Fee includes lunch, breaks and resource material.

### Special Requirements: (please check)

Do you have any special requirements (e.g. accessibility, dietary)?     No     Yes (please specify) \_\_\_\_\_

### Method of Payment:

Cheque enclosed (payable to OANHSS)     Fax (cheque must follow by mail)     VISA

Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_

Cardholder's Name \_\_\_\_\_ Signature \_\_\_\_\_

**I have read and accept the Cancellation Policy and the Privacy Statement.**

### Cancellations:

Cancellations will be accepted up to two working days prior to the date of the program less a 15% administration fee that will apply regardless of the status of payment. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the full fee. There is no charge for delegate substitutions. The OANHSS Education Department reserves the right to cancel or reschedule this program. All registered delegates will receive a confirmation letter, receipt and map.

### Privacy Statement:

Registration information is collected to process registrations and payments for education events, correspond with registered delegates, notify participants about other OANHSS programs and services and to publish delegate lists for event participants.

If you do not wish to have your registration information used for these purposes please contact Nina Zivkovic at [nzivkovic@oanhss.org](mailto:nzivkovic@oanhss.org). To access our privacy policy go to [www.oanhss.org](http://www.oanhss.org).

## Please send registration form and cheque payable to:

### Ontario Association of Non-Profit Homes & Services to Seniors

7050 Weston Road, Suite 700, Woodbridge, ON, L4L 8G7

Nina Zivkovic, 905-851-8821 ext. 246, [nzivkovic@oanhss.org](mailto:nzivkovic@oanhss.org)

[www.oanhss.org](http://www.oanhss.org)

