



Compliance Inspections: Insights and Experiences

New
Session
Added

The *Long-Term Care Homes Act, 2007* (LTCHA) transformed the compliance and enforcement program for homes in Ontario and introduced a new inspection process, known as the Long-Term Care Homes Quality Inspection Program (LQIP). This timely session will bring together Ministry of Health and Long-Term Care representatives and providers to share the latest LQIP updates and developments, as well as experiences with the new inspection program.

This full day workshop will cover:

- An update on the implementation of LQIP and key learnings two years into the program.
- Inspection results, including the types of inspections being completed, type of findings, inspection trends and the most common areas of non-compliance.
- Ministry information on the Appeals Program.
- The Ministry's future vision for LQIP.
- Best practices for bridging the gap between theory and practice.
- An update on the next phase of the OANHSS LTCHA Member Support Project.

Participants will also hear from a panel of providers who will share practical insights and knowledge based on their direct experiences with LQIP inspections. Time will also be allotted for participants to raise compliance-related questions.

Presenters

Karen Slater, senior manager, Performance Improvement & Compliance Branch, MOHLTC

Carole Comeau, manager, Ottawa Service Area Office, Performance Improvement & Compliance Branch, MOHLTC

Sue Lantz, OANHSS project manager, LTCHA Member Support Project

Speakers will also include OANHSS member representatives.

OTTAWA
THURSDAY,
NOVEMBER 8, 2012
8:30AM – 4:30PM

Elisabeth Bruyere Hospital,
Jardin Gilberte Paquette Garden
43 Bruyere Street, Ottawa

Who Should Attend?

- CEOs/Administrators
- Directors of Care/Directors of Nursing
- Senior Managers/Department Heads

MEMBERS **\$225**
NON-MEMBERS **\$325**

Fee includes lunch, breaks and resource material

Three **easy** ways to register!

1. Print off the registration form (pdf format) and fax completed copy to OANHSS at 905-851-0744.
2. Register online at **www.oanhss.org**.
3. Contact Nina Zivkovic at 905-851-8821 ext. 246 or nzivkovic@oanhss.org to request a registration form.



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Registration Form

PLEASE PRINT OFF THIS REGISTRATION FORM AND FAX TO 905-851-0744

Name: _____

Title: _____

Organization: _____

Address: _____

City: _____ Postal Code: _____

Tel: _____ Fax: _____

Email: _____

OTTAWA
THURSDAY NOVEMBER 8, 2012
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Special Requirements: (please check)

Do you have any special requirements (e.g. accessibility, dietary)? No Yes (please specify) _____

Method of Payment:

Cheque enclosed (payable to OANHSS) Fax (cheque must follow by mail) VISA

Card # _____ Exp. Date _____

Cardholder's Name _____ Signature _____

I have read and accept the Cancellation Policy and the Privacy Statement.

Cancellations:

Cancellations will be accepted up to two working days prior to the date of the program less a 15% administration fee that will apply regardless of the status of payment. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the full fee. There is no charge for delegate substitutions. The OANHSS Education Department reserves the right to cancel or reschedule this program. All registered delegates will receive a confirmation letter, receipt and map.

Privacy Statement:

Registration information is collected to process registrations and payments for education events, correspond with registered delegates, notify participants about other OANHSS programs and services and to publish delegate lists for event participants.

If you do not wish to have your registration information used for these purposes please contact Nina Zivkovic at nzivkovic@oanhss.org. To access our privacy policy go to www.oanhss.org.

Please send registration form and cheque payable to:

Ontario Association of Non-Profit Homes & Services to Seniors

7050 Weston Road, Suite 700, Woodbridge, ON, L4L 8G7

Nina Zivkovic, 905-851-8821 ext. 246, nzivkovic@oanhss.org

www.oanhss.org

