



Organizational Leadership & Communication

2-day
interactive
course

Ideal for past graduates of the OANHSS Administrator Certification Program (prior to 2010)*

This two-day session focuses on two core competencies for administrators and senior managers - strategic planning and executive communications. Participants will learn new management skills and approaches, and improve their professional relationships with colleagues.

*For past graduates of the previously offered OANHSS Administrator Certification Program (prior to 2010) who need an additional 15 hours of education to meet the *Long-Term Care Homes Act* (LTCHA) requirements for administrators, this two-day session together with previous completion of the 85-hour OANHSS Administrator Certification Program meets the requirements for 100 hours of instruction time in long term care home administration or management as specified in the Act. (Note: the Administrator Certification Program was replaced by the 100 hour Administrator Leadership Program).

Strategic and Operational Planning

Where are we going and how are we going to get there? These are two of the most important questions every organization and its leaders need to ask. This session will focus on effective strategic and operational planning processes that are the key to answering these vital questions. This knowledge and skill base is particularly crucial given demographic pressures, the changing resident population, new legislative and regulatory requirements, and higher expectations for a long term care system that responds to the specific needs and desires of today's and tomorrow's seniors.

Milton Orris, Orris Consultants Inc.

Effective Executive Communications

Leaders must be able to effectively communicate their vision and expectations in terms that engage team members and positively influence key stakeholders. This session will focus on understanding your communication style and how to strategically adapt it to suit the situation and your audience in order to gain trust, constructively resolve conflict, develop and maintain positive relationships and meet your organizational goals.

Jennifer Kavanagh, Ignite Success

Exclusively Sponsored by:

ARJOHUNTLEIGH
GETINGE GROUP

September 16-17, 2013

8:30AM - 4:30PM

Le Jardin Conference &
Event Centre
8440 Highway 27,
Woodbridge

Who Should Attend?

- OANHSS Administrator Certification Program Graduates (prior to 2010)
- CEOs/Administrators
- Senior Managers
- Board Members

MEMBERS \$450

NON-MEMBERS \$550

Fee includes continental breakfast, lunch, breaks and resource materials.

*Those requiring hotel accommodation should contact Nina Zivkovic at 905-851-8821 ext. 246 to inquire about special hotel rates.

Two **easy**
ways to **register!**

1. Submit the completed electronic registration form by email.
2. Print the completed registration form and fax to OANHSS at 905-851-0744.



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Registration Form

Name: _____

Title: _____

Organization: _____

Address: _____

City: _____ Postal Code: _____

Tel: _____ Fax: _____

Email: _____

NEW
Complete
the interactive
PDF form
and email to
OANHSS

- September 16 and 17, 2013** 8:30AM- 4:30PM
Le Jardin Conference and Event Centre, 8440 Highway 27, Woodbridge



Registration Fee:

- \$450 MEMBERS \$550 NON-MEMBERS

Fee includes continental breakfast, lunch, breaks and resource materials for both days.

Special Requirements:

Do you have any special requirements (e.g. accessibility, dietary)? No Yes (please specify) _____

Method of Payment:

- Cheque enclosed (payable to OANHSS) Fax (cheque must follow by mail) VISA

Card # _____ Exp. Date _____

Cardholder's Name _____ Signature _____

Cancellations:

Cancellations will be accepted up to two working days prior to the date of the program less a 15% administration fee that will apply regardless of the status of payment. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the full fee. There is no charge for delegate substitutions. The OANHSS Education Department reserves the right to cancel or reschedule this program. All registered delegates will receive a confirmation letter, receipt and map.

Privacy Statement:

Registration information is collected to process registrations and payments for education events, correspond with registered delegates, notify participants about other OANHSS programs and services and to publish delegate lists for event participants. If you do not wish to have your registration information used for these purposes, please contact Nina Zivkovic at nzivkovic@oanhss.org. To access our privacy policy go to www.oanhss.org.

Consent to use of photographic images

Registration and attendance in OANHSS educational events constitutes an agreement by the registrant to OANHSS' use and distribution of the registrant's image in photographs.

- I have read and accepted the cancellation policy, privacy statement and consent to use of photographic images.

Please send registration form and cheque payable to:

Ontario Association of Non-Profit Homes and Services for Seniors
7050 Weston Road, Suite 700, Woodbridge, ON, L4L 8G7
Nina Zivkovic, 905-851-8821 ext. 246, nzivkovic@oanhss.org

Submit by Email

Print and Fax